Workforce Development

By Trisha Foos

Finally! We made it to summer! The OMJ Center has been busy working on the PRC Kinship Program. Currently, 70 applications have been processed, providing a total $50,000 to families of kin. We are currently running a contest with staff in our division to re-vamp our “#WORKSanduskyCounty” board. Ideas will be pitched on July 17. Our “#WORKSanduskyCounty” board lists over 40 employers in the area that are hiring. The OMJ Center has their applications on hand for completion and accepts resumes for the employers that only require a resume. Pay ranges from $9.00-$28.00/hr. amongst the employers. If you know anyone in need of a job, direct them to the board in the OMJ Center! In the last quarter, over 550 applications were taken for employers. 100 jobseekers reported employment to the OMJ Center and the average starting wage of those hired was $13.00.

Wagner-Peyser staff now teaches workshops on Monday’s from 10-11 a.m. Each Monday is different and open to anyone wanting to learn. The following workshops are offered:

- Computer Basics
- Networking Skills
- Soft Skills
- OMJ.com Navigation

Space is limited to 8 seats and spots can be reserved by calling the OMJ Center.
**CHILDREN SERVICES**

**BY TAMi WARD**

*Sandusky County Children Services,* The Sandusky County Humane Society and the Sandusky County Dog Warden teamed up to hold the 3rd Annual Beat the Heat at the Sandusky County Fairgrounds to show the dangers of leaving children and animals in hot cars.

**Just a few facts:**

*Heat stroke* (hyperthermia) is the biggest danger. *Heat stroke* can damage the brain and other body organs. It can even lead to death. It doesn’t take long for a child’s body temperature to become too high very fast when left in a car because:

The temperature inside a car can increase **20 degrees** in just 10 minutes and **40 degrees** in an hour. It doesn’t have to feel hot outside to be dangerous inside a car. Deaths have happened when it’s just above 70 degrees F (Fahrenheit) outside. Leaving the windows open slightly does not prevent the temperature from rising to a dangerous level.

A child’s body heats up **three to five times faster** than an adult’s body. Children have a lot of body surface area that absorbs heat. Children’s bodies have not yet developed the ability to cool down well.

Most of the children who have died from heat stroke after being left alone in a car were 3 and under, but it has happened to kids as old as 14.

**Estimated Vehicle Interior Air Temperature v. Elapsed Time**

<table>
<thead>
<tr>
<th>Estimated Vehicle Interior Air Temperature v. Elapsed Time</th>
<th>Outside Air Temperature (F)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elapsed time</td>
<td>70</td>
</tr>
<tr>
<td>0 minutes</td>
<td>70</td>
</tr>
<tr>
<td>10 minutes</td>
<td>89</td>
</tr>
<tr>
<td>20 minutes</td>
<td>99</td>
</tr>
<tr>
<td>30 minutes</td>
<td>104</td>
</tr>
<tr>
<td>40 minutes</td>
<td>108</td>
</tr>
<tr>
<td>50 minutes</td>
<td>111</td>
</tr>
<tr>
<td>60 minutes</td>
<td>113</td>
</tr>
<tr>
<td>&gt; 1 hour</td>
<td>115</td>
</tr>
</tbody>
</table>
Well, it’s more of the same over here at Child Support, which means more ch-ch-changes! (David Bowie shout out!) These changes are big ones. Let’s start with the personnel upheaval.

**Due to the pending retirement** of both Judi Simon and Beth Pfeiffer, a new administrator and administrative assistant supervisor needed to be found. Megan Sweeney took a new position in Children’s Services which leaves a hole at the front desk. Kerri Moyer has been named the administrator and I (Krista Hovis) will be the administrative assistant supervisor. We are in the process of finding a new clerical person.

These appointments mean we are also in the process of finding a new **training officer** and a **new hearing officer**. We are hoping to announce those promotions soon, so keep an eye on your email. While we are in transition we ask for patience from everyone as CSEA becomes acclimated to the changes.

**As if all that wasn’t enough**, the State has decided to throw another curveball our way (because, you know, changing all the appeal times, the way Child Support orders are calculated and EDMS just wasn’t enough this year). A new vendor has been chosen for the distribution of Child Support payments to obligees. Instead of the E-QuickPay card, we now have the smiONE card. New cards were sent out to people who receive payments in that manner. There are some new features that we think obligees will find useful.

Obligors have a new way to make payments too. Payments can be made fee-free by credit/debit card online now. Payments made at the agency will post faster to a case through the SmartRemote system which has been installed at each CSEA that accepts payments. These innovations will benefit both the obligee and obligor.

On a completely unrelated tangent, **August is Child Support Awareness Month** across the State of Ohio. In our county we will again offer the license reinstatement and warrant amnesty program. The plan is also for CSEA to have a presence at the fair booth this year. For the children who come to our office, we will have a prize drawing at the front desk. You will also find decorations in the front main hallway of the building. Case-worker Ashley Martin will spearhead the decorating efforts. (She crafty!) The theme this year will be kites. As always, thank you to everyone who has supported our fund raising efforts that make decorations and prizes possible.
On a Tuesday, June 25th, we were told to stop scanning into our C8 system on Thursday and we would be told when we could start scanning again. Why? Because our C8 servers were outdated and we were going to have to pay extra money just to have them on the network. There was a group discussion going on with State techs, Network admins and Northwoods. I was a tester along with Morrow County. We started testing Friday morning and finally had most of what we needed by lunch, the rest was in motion or waiting to be addressed by others at the State who were not part of the transition. Things moved and were fixed very fast considering how quick it all went. We had access to the C8 system and the documents were brought to the new server as well; however, the path from the new server to the new storage space was not updated. We couldn’t see over half our documents which was a problem. Finally, on the following Monday right before lunch, I was given access to change over 2500 paths...this was completed, so now we should be able to see all our documents in the C8 system. We were also advised to start storing our documents on Share Point when we get it instead of C8.

Our P drives are now on the cloud. So now when you update your password through MyOhio, you will also have to update your OneDrive password, email password, and Office account (Word, Excel...) Remember the account used to sign into these 3 accounts is SOUID@id.ohio.gov. Also, if you see a dot on your cloud icon by your clock, it means that it is syncing. While this is happening, you may need to sign into all documents located in your OneDrive account.

The State installed a firewall on our network and with the help of county IT, it is setup so we can get to the Executime website without having to VPN in first. This will make clocking in and out of the system a lot easier. And one less username and password to remember.

The website has been revamped and updated. Please check out www.sanduskycountydjfs.org. Comments are welcome.

Share Point Online will be coming to us soon. We haven’t had our kickoff meeting yet. When we do, I will have more info to share. SPO will be replacing our Shared Drive. It is also cloud based and looks like a website.

IDAM

After you change your password, it is best to reboot your computer and sign in with your new password.

You will need to update your Office password (Outlook, Word, Excel...) and you will need to re-activate it by signing in with your SSOUD@id.ohio.gov and new password.

SOUID = your 5########

Same thing for your OneDrive account
**DID YOU KNOW THIS ABOUT MEDICAID?**

Most people know that Medicaid covers doctor visits and basic medical services, but there are additional benefits provided to recipients as part of the Ohio Medicaid Plan. Many people are not aware of the additional programs provided through Medicaid. Some special programs include, Healthchek, Pregnancy Related Services and Medical Transportation.

Healthchek is Ohio’s Early and Periodic Screening, Diagnostic and Treatment program. Individuals under age 21 can receive preventive services through Healthchek including physicals, hearing, vision and dental screening, nutritional screening, mental health screenings, vaccinations and blood lead screenings. Babies should have at least 8 Healthchek exams by their first birthday. After the first year exams should be scheduled at 15, 18, 24 and 30 months and annually thereafter. Any doctor who accepts Medicaid can provide Healthchek service.

Pregnancy related services are available to Medicaid eligible pregnant women with the goal of increasing well-being during pregnancy, to prevent complications and identify danger signals for early labor or miscarriage. Services include assistance with scheduling medical appointments, transportation to those appointments, referrals to WIC and Help Me Grow programs offered through our local Health Department, educational information on caring for the baby and referrals to other community resources.

Non-emergency transportation is available at no cost to all Medicaid recipients when a customer needs to obtain a Medicaid covered service. This could be a trip to a doctor, dentist, lab or pharmacy as long as payment will be made by Medicaid for the services provided. In Sandusky County, a contract exists with TRIPS to provide the service, although the customer must first contact this agency for verification of eligibility.

**NEW FACES**

**Johanna Baun**
Social Services Worker  
5/23/2019

My name is Johanna Baun. I am new to the Children Services Investigation Unit. I graduated from Heidelberg University with a bachelor’s degree in Psychology. I currently live in Republic with my daughter Allie, my parents; Sher and Darrell, our two puppies Ruby and Bailey and various chickens. I grew up in Republic and moved to West Virginia to attend high school then moved back in 2005. I am a huge fan of apocalyptic stories. I especially love to read books that are part of a series; generally post-apocalyptic stories are my favorites. I also have a group of friends that go to see movies together. My daughter plays summer softball and hopes to play for Seneca East when she is in high school. We love to go on road trips and to the lake together. I have a lot of customer service background and have most recently been a caseworker at a halfway house. I am excited to be part of the Sandusky County DJFS Team!

**Hailie Prater**
Social Service Worker  
5/20/19

Hello, my name is Hailie. I’m originally from the small town of North Fairfield, Ohio. I am a graduate of South Central High School and Bowling Green State University. I received my Bachelor of Science degree in Social Work and plan to eventually go back to school for my Master’s Degree. You may recognize me because I was an intern for Children Services from January to May. I am currently living in Bowling Green with my boyfriend, Parker and our well energized and spoiled Pit Bull, Jerrica. Things I do for fun include swimming, camping, shopping and spending time with my family. I am extremely excited to start my career working in Children Services.

**Abby Roberts**
Eligibility Worker  
6/3/19

Hi, my name is Abby Roberts and I’m excited to be joining the DJFS family here. I previously worked for Seneca County DJFS where I was an investigator for children’s services. After graduating high school, I attended Tiffin University. During college I worked two jobs and played club basketball and softball. I also played on the rugby team where I served as captain for two years. In December 2017, I graduated from with a Bachelor’s Degree in Corrections. After college I welcomed my daughter Ava into my life and have been loving every minute of being a mom. Most days I can be found either spending time with my family, lifting at the gym or somewhere shopping. Ever since I started working at DJFS in 2016 I feel like I finally found a place where I can share my love for helping people. I’m excited to begin this new journey as an eligibility worker in public assistance.

**Amber Sidoti**
Eligibility Worker  
6/3/19

I am Amber Sidoti and I am new to the Public Assistance division as an eligibility worker. I have an Associates in Hospitality Management from Terra State Community College, a recent graduate from Tiffin University with a Bachelor’s Degree in Business Administration and will graduate in May of 2020 with a Master of Business Administration. I am from Fremont and moved back here from Columbus about 6 years ago. I have a 7-year-old son named Ryder. I enjoy being outside, going to concerts, traveling, and OSU football. I am excited to be a part of the team in Public Assistance.
Gabby is never one who has wanted to be in the spotlight. She is one who tends to shy away from any type of recognition. However, when it comes to her co-workers and families she is working with, she stands side by side with them. Gabby has a wealth of knowledge and has never hesitated to help another person internally or externally. She displays a positive attitude while working with her families. Even when some are more than challenging than others, Gabby is a huge asset to her co-workers. When a worker is taking custody, she is the first one to offer her help. When someone is overwhelmed, she is right there trying to help them in coping or figuring out what she can do to help. She is consistently a person others can count on. Gabby rarely complains and always makes sure she takes a stand when discussing child safety. Often when a co-worker is looking for support, Gabby is found to be there. And when she does not have an answer, you will find her looking for the answer or the right person to get the answer. I have observed Gabby welcoming new workers and giving praise to them. She is a person who is often ensuring she tells others what a great job they are doing and thanking them. Gabby is a role model and a leader when it comes to what co-workers should be; an exceptional quality. Gabby has a contagious smile and a positive attitude.

Gabby attended college at BGSU with a degree in Family and Child Community Service. She enjoys working with her coworkers.

“They are always there to give support and a laugh. On my off time I enjoy spending time with my pupper, Hank and my daughter. (I do like my Lazy Boy and naps.)“
### PERFECT ATTENDANCE
The following 13 employees used no sick leave during the Second Quarter of 2019

<table>
<thead>
<tr>
<th>Name</th>
<th>Years</th>
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<tbody>
<tr>
<td>Emily Depinet</td>
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<tr>
<td>Meagan Myers</td>
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<td>Angela Feasel</td>
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<tr>
<td>Sharon Ochs</td>
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<td>Gloria Graham</td>
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<td>Jolene Smith</td>
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<tr>
<td>Nancy Grove</td>
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<tr>
<td>Tami Ward</td>
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<tr>
<td>Nancy Haley</td>
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<tr>
<td>Laura Warren</td>
<td></td>
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<tr>
<td>Jackie Hamann</td>
<td></td>
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<tr>
<td>Casey Wilson</td>
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<tr>
<td>Christie Harper</td>
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### AROUND THE AGENCY.....

On April 18 we held an *agency bowling night*! Fun was had by all attendees!!

In May the annual *Directors Conference* was held in Columbus. We had quite a few employees take advantage of this training!

On June 6 we held our annual Employee Recognition event. This year we had a breakfast!
BY THE NUMBERS....

940
The number of calls from January to May for Children Services regarding abuse and neglect of children.

$21,688.38
The amount of payments taken at the Child Support front desk.

27
The number of people who underwent genetic testing.

52
The total number of hearings attended by CSEA Legal.

2190
The number of OMJ visits.

204
The number of NEW OMJ customers.

104
The number of applications completed online.

175
The number of SNAP renewals for August 2019.

6020
The approximate number of cases destroyed so far in PA document destruction—from A through Ho.

Website Numbers

![New vs. Returning Visitors](image1.png)
- New 69%
- Returning 31%

![Device Breakdown](image2.png)
- Desktop 39%
- Tablet 4%
- Mobile 57%