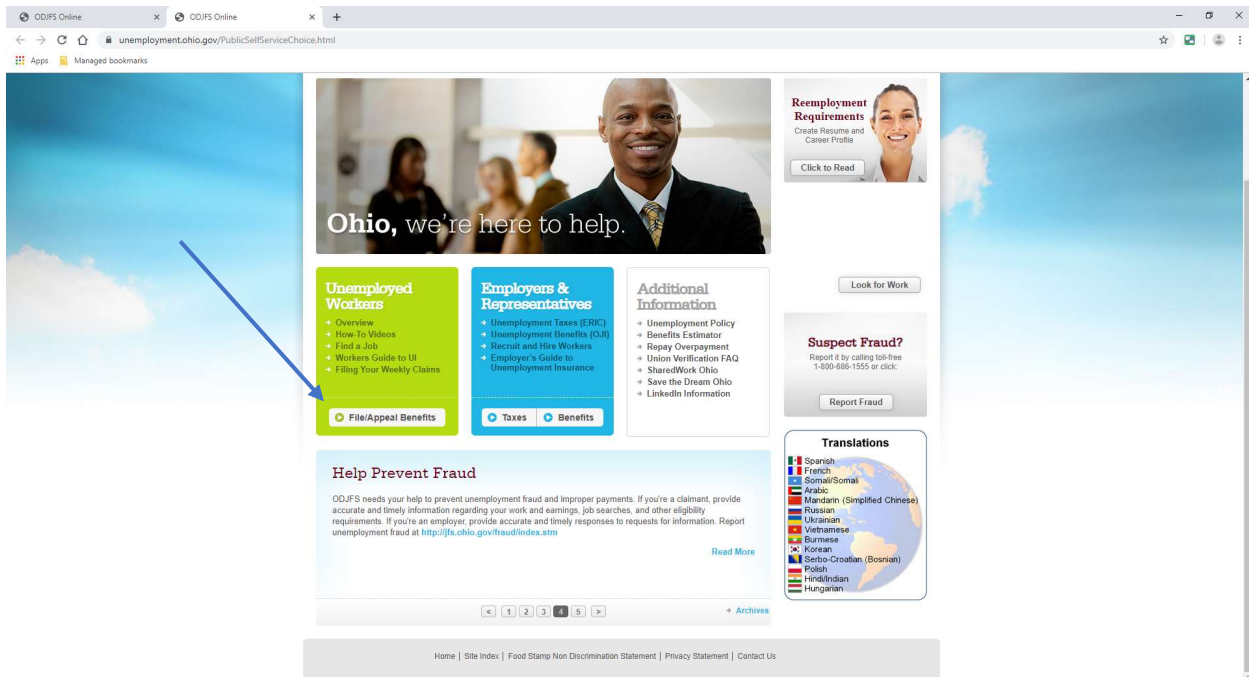# Coronavirus and Unemployment Insurance Benefits

Apply for Benefits

Ohio has two ways to file an application for Unemployment Insurance Benefits:

- **Online**

  File online at: **http://unemployment.ohio.gov**, 24 hours/day, 7 days/week. Service may be limited during nightly system updating. Check the website for available services. Please be sure to follow the instructions.

If you do not have access to a computer, visit your local library or OhioMeansJobs Center where computers are available for public use. A list of OhioMeansJobs Centers can be found at: http://jfs.ohio.gov/owd/wioa/map.stm.
During the pandemic, please contact your local Center to determine if they are open*

- **Telephone**

  Call toll-free: 1-877-644-6562 or TTY 1-614-387-8408, (excluding holidays) Monday through Friday 8 AM - 5 PM.

To apply for Unemployment Insurance Benefits, you will NEED the following:

- Your Social Security number
- Your driver's license or state ID number
- Your name, address, telephone number, and e-mail address
- Name, address, telephone number, and dates of employment with each employer you worked for during the past 6 weeks of employment
- The reason you became unemployed from each employer
- Dependents' names, Social Security numbers, and dates of birth
- If claiming dependents, your spouse's name, Social Security number, and birth date
- If you are not a U.S. citizen or national, alien registration number and expiration date
- Your regular occupation and job skills

  Also:

- If you had out-of-state employment, have worked for the federal government, or are separated from military service, more information is required, including:
  - Form DD-214, member 4 copy (for military service)
  - SF-8 or SF-50 form (for federal government employment)

Once your application has been filed:

- You will receive further information by mail or e-mail. E-mail will be sent from OJI@odjfs.state.oh.us.
- Your claim will be assigned to a Processing Center, based on the last four digits of your Social Security number. Click here for a list of Processing Centers by Social Security number.

Additional Information:

- PIN resets for Unemployment: You can reset your PIN number online by clicking "Forgot PIN?" **OR** by calling, **1-866-962-4064, option 2**
- OhioMeansJobs.com password resets: Go to OhioMeansJobs.com and check "Forgot Password" **OR** choose the Live Chat online option at the top of the page.

- OhioMeansJobs.com username resets: Call **1-888-296-7541, Option 7**

Questions about COVID-19? Visit coronavirus.ohio.gov or call 1-833-4-ASK-ODH for answers.