# JOB AND FAMILY MATTERS

4<sup>TH</sup> QUARTER 2022 OCTOBER \* NOVEMBER \* DECEMBER

### **Public Assistance**

Our unit has been crazy busy getting ready for the unwinding of the Public Health Emergency. We have been informed that SNAP emergency allotments are ending after nearly 3 years. The Consolidated Appropriations Act of 2023, signed into law last week, ended the authority for SNAP emergency allotments. The last month of emergency allotments is February 2023. We are working on ways to give notice to the community and hopefully allow them time to make plans accordingly.

Since taking over PRC last year, we processed 797 applications which includes the School Supplies program and the special COVID Cash approvals. It's always nice to be able to provide the community with extra help throughout the year.

We also worked hard to process more than 800 SNAP and Medicaid cases for the 2023 Cost of Living Adjustment which saw an increase in Social Security and VA benefits of 8.7% and Railroad Retirement at 7.7%. This includes the unprecedented decrease in the Medicare Part B premium, going from \$170.10 to \$164.90.

Our division recently went through our Management Evaluation Review and received many compliments for a job well done. Our workers work very hard to ensure we service the community focusing on both quality and quantity. The extra acknowledgement is always appreciated.

Speaking of appreciation, the Sandusky County Commissioners declared October 2022 as Public Assistance Worker Month and our staff was able to enjoy a catered lunch. We truly appreciate their timeliness with applications and dedication to servicing the residents of Sandusky County.

We have some cool things happening in our unit. Pete will be getting his own official office, which will be nice when interviewing individuals and meeting with other agency personnel. We requested Fraud grant Funds to build this and it was approved! We appreciate everyone's willingness to move around in order for this to happen.

#### CHILDREN SERVICES

Christmas is always a busy time of year in Children Services. Each year our mission is to provide a Merry Christmas to the children on our caseloads. We have always been fortunate to have community members who are willing to donate to the agency so the children we work with have presents on Christmas day. We are now currently busy working on Thank you cards.

On December 8th the Children Services Placement Unit was able to hold a Christmas Party for Foster Families and Kinship Caregivers. This was hosted by Journey's Family Fun Center where pizza and cookies were provided to all. The children were able to jump in the bounce houses, skate, play games, and spend time with family and friends. Santa also came to visit and provided a gift for all children. Thanks Pete!!!! The event was attended by 160 foster caregivers/children, kinship caregivers/children, employees, and their families. The party is a memorable event for the children and families. We hope to continue the tradition for many years to come.

On December 21st the Annual Visitation Christmas Party was held at Fremont Alliance Church by the agency Visitation Unit and several Children Services volunteers. The event allows parents to have a Christmas visit with their child, and share a meal donated by several local eateries and community members. Santa was there for the party and each child received a gift. (Pete was very busy this holiday season). The children and families created picture frames for their family picture with Santa and made Christmas ornaments to take home. The event was attended by over 50 people - families, children, and agency staff.

A huge THANK YOU to Agency Staff who worked extremely hard making both parties a success. A lot of hard work goes in to making Christmas a special time for our children and families - we are so appreciative for all you do to make that happen.



Thank you to the following community donors who helped make a memorable Christmas for our families:

**Denise Burns Tami Ward** Linda Ackerman Frank and Lori Rakay **Thirsty Pony** Lee's Chicken Jimmy G's Subway **Applewood Bistro** Shelluke's **Cookie Lady** BAANC **Christy Guhn Photography Diane Sheets** Jodi Laird Chelsea Shackelford Lisa Craig

**Madison Seamon** Whitney Witte Dawn Hackenburg **Judy Smart and Sabroske Electric** Teresa Joseph and Family **Trane Technologies** Lisa Edris Santi Minor **Cindy Welty Hillary Churchill Jocelyn Rogers Brittney Zartman Heather Kegres** Laura Bauman **Brittney Reed Tovs for Tots Curt and Bobbie Anstead** 

#### CHILD SUPPORT

Happy New Year! As we say good-bye to 2022, let's do a quick Child Support recap. We welcomed two new babies and a grandchild to the child support family, continued our 100% indictment rate for Criminal Non-Support, and saw a good deal of success with our new Seek Work Court program. Here in our office, we posted or assisted in credit card payments totaling \$420,205.17 in child support payments for 2022. That is not counting the payments made directly to Child Support Payment Central in Columbus. Those are some big happenings, and we're about to get another source of payments made available to us.

As many of you have probably heard, sports gambling became legal in Ohio as of January 1, 2023. People can place bets at casinos/racinos, online or through kiosks at some places that sell lottery tickets. Payouts can be collected up to 180 days from the close of the event. Unlike the lottery, a person has to be 21 to bet on sporting events. So, what does this mean for child support? Glad you asked!

What you may not know is that lottery and casino winnings are subject to seizure for child support arrears, and now, sports betting winnings are too! According to House Bill 29 (G.A. 134) sports gaming winnings that meet or exceed the IRS federal income tax withholding threshold will be subject to intercept for past due child or spousal support when the obligor is in default. That means the person paying child or spousal support is more than a month in arrears and has received a default notice advising them of enforcement actions that can be taken.

For lottery and casino winnings, gambling facility operators can request information from SETS (the child support computer system) about whether or not money should be intercepted for child support arrears. The total amount of arrears owed on all of an obligor's cases are added together to determine what can be intercepted. A file of all requests is run weekly and sent to SETS to update necessary screens. Payments are sent directly to CSPC for posting. From what we are told, sports betting winnings are going to be handled in the same way.

There isn't anything we need to do on a local level to make this happen. Its all behind the scenes. We just wait for the money (and angry phone calls) to start coming in!



The Legal Division consists of Dean Ross, Nancy Haley, Sharon Ochs and Rachel Hessick



- 10.3 Welcome Amber Wallace
- 10.3-10.4 Jacob & Trisha to CFIS Conference
- 10.5 Bellevue HS Career Fair (Abby, Renee, Arcadia)
- 10.5 -College Night of Sandusky County at Terra 11.9 Fremont ross Mock interviews with about 15 (Arcadia, Trisha)
- 10.15 -Farmer's Market (Arcadia, Trisha)
- 10.19 -THINK manufacturing career showcase
- 10.20 Participated in the first Sandusky County CEDS (comprehensive economic development strategy)
- 10.22 Trunk or Treat (Abby, April & Renee)
- 10.26 Fremont Ross Career Service Presentation
  OMJ will help Sandusky County Jail with Project to over 100 students

- 10.27 Spooktacular (Jacob, Trisha)
- 11.7 St. Joe's career services presentations, around 20 students
- 11.8 THINK Sandusky County Bus Tour
- students
- 12.1 CampFire Sandusky County Career Services presentation to about 8 students with varying
- 12.2 Arcadia is named Sandusky County Young professionals award Young Leader of the Year
- 12.31 Pathway Home grant ends
- **IGNITE**

### Welcome Amber Wallace!!

Amber Wallace joined the division on October 3 and works in the Work Activities Unit. Amber enjoys spending time with her family, camping and making memories. When she is not busy with her four children, Amber enjoys a good Netflix series to binge watch, such as Virgin River. She also enjoys watching football, with her favorite teams including the Dallas Cowboys and TTUN.

The agency was part of an ME Review (state monitoring for Public Assistance programs) and our Work Activities received awesome feedback from the state! They said we really have a handle on work activities and they have no concerns with program!!



#### SCYP Award

Arcadia Thurn received the 2022 Young Leader of the Year award from Sandusky County Young Professionals (SCYP), a subgroup of the Sandusky County Chamber of Commerce. This is a group of young leaders, ages 21 - 45 that live or work in Sandusky County. According to SCYP, "the nominees have emerged as business leaders, demonstrated excellence. creativity and initiative in their career and made a positive impact in the workplace."





We went live with Binti, which has gotten great feedback from foster families, indicating it's user friendly, uploads documents quickly and is organized!

10.29 - Jenni and Casev attended the Child Care Resource Center's Masquerade Ball where Jenni received the Community Impact Award!

The first pre-service classes using the Pressley Ridge trauma-informed curriculum ran 10.8 - 11.5. We had a total of 8 people (4 families) go through the classes and

all are on board to become licensed!

The first treatment foster home was licensed before the end of the year!! The second is nearly ready...Mental Health is a fickle thing with foster parents:)



#### CCRC Community **Impact Award**

The CCRC works with multiple counties (Erie, Huron, Lorain, Sandusky and Seneca counties) for assistance with recruitment and retention of foster care homes and child care centers. Jenni Zaika was the only PCSA worker in all of these counties to be nominated for the Community Impact Award!! The CCRC felt it was important to acknowledge her awesome work with families in the foster/treatment world!

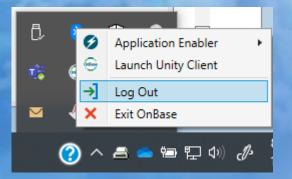


#### MIS Marti's Megabytes

It is that time of the year where we must renew our User Attestations. We will be receiving emails soon. We must sign into MyOhio, Apps, click the User Attestation link and agree. Child Supports users will also need to complete the 7014 as well. This will be due by 3/31/2023

We are moving to Fax2Mail. This is where we can email any faxes we need to send. Just a small learning curve on how to send them. The handout that was sent after Christmas gives step by step instruction. Now we won't have to worry about rebooting the RightFax server every month and we can save our fax email addresses.

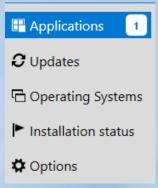
Did you know that when you are logged into OnBase, it keeps you logged in until you either shut down or log off? So, if you are logged in, and you unplug from the network, it keeps you logged in and tries to grab another license. And then when you plug back into the network, OnBase thinks you are still logged in from the first time. Then it can't find another license for your account. When this happens, you can either wait 15-20 minutes or contact me with your username, and I can clear your OnBase sessions. If you want to avoid this, right click on your OnBase icon down by the clock and select log off before you unplug from your docking station.



The state keeps updating our system weekly. It usually does this overnight on the network, so if you work remotely on a regular basis, you may have to check your Software Center on a regular basis for any updates you might have missed. While connected to the State network, open the Software Center icon on your desktop or under Start.

You will want to check Applications, Updates, and

Operating Systems.





# Requesting a DUO re-enrollment link (Self-service for existing DUO customers)

ohiodas.sharepoint.com

The steps to for existing DUO customers to request a re-enrollment link (for example, new device with same phone number).

Ctrl+Click the link above or find it in SPO when you search "DUO".



#### **SHOUT OUTS**



SHOUT OUT TO BOB ANDERSON – I had a headlight out and fully knew that if I pull out of here with a headlight out I was going to get pulled over. And its been too dark when I get home to see to do it myself. So on lunch break I tried to do it but couldn't get the cover off, it was too tight. Bob Anderson got the cover off, AND replaced my bulb. Bob Anderson gets the HUGE SHOUT OUT. Was a really nice thing to help me with and I really appreciate him.

SHOUT OUT TO KELLE GREENE - Kelle Green (front desk for CSA) has been AMAZING at helping everyone get things done and stay organized!

**SHOUT OUT TO ABBY ROBERTS** - I would like to give a shout out to Abby Roberts. Abby works in the CCMEP unit. She is very good at helping her participants that are in crisis mode, she has even earned a "certificate" from our management for being the "Bomb Squad". But one particular participant stands out to me that she has gone above and beyond for. Abby worked diligently with this participant to finding him a place to stay temporarily, helping him get re-enrolled in school, setting up a work experience to get him an income, and then finding him permeant housing. She worked many hours pass her normal hours to achieve this. Abby also helps out in the OhioMeansJobs Center and is always willing to help out when we are short staffed. She's Amazing!

**SHOUT OUT TO ARICA RAKAY** - Recently Arica went out with a caseworker on what should have been a 'routine placement' change for a youth in the agencies custody. This day ended up being anything but routine and Arica "rolled with the punches" and helped the caseworker to complete everything necessary. Arica was absolutely invaluable and her help was so very appreciated! Arica is always willing to pitch in and help wherever she is needed she is a great asset to the unit and to the families we work with.

SHOUT OUT TO AMANDA BRANSTRATOR - for always tackling special projects. She's been an key player in processing our mass changes!!!!

SHOUT OUT TO ANGELA WHEELER AND LESLIE ADAMS - My shout out pertains to Angela Wheeler and Leslie Adams as they have gone above and beyond for their department. They put in long hours, assist when needed and teach everything they know along the way. They have been a great support in my learning and have always held out a hand when needed. They both are hard workers and are knowledgeable in their fields. Both have different ways of teaching throughout cases, but both know how to mold caseworkers into the best they can be.

## 4<sup>th</sup> QUARTER 2022 ANNIVERSARIES

	OCTOBER
Lisa Mullholand	22 Years
Angela Wheeler	8 Years
Chastity Minor	7 Years
	NOVEMBER
Nancy Grove	29 Years
Lori Hampshire	24 Years
Angela Feasel	9 Years
Korrin Durbin	8 Years
Trisha Foos	4 Years
Sue Ewing	4 Years
Robbin Darling	2 Years
Matt Kreilick	1 Year
	DECEMBER
Davi Anderson	17 Years
Jackie Edmonds	8 Years
Jenni Zaika	1 Year
Tember Smith	1 Year
Jessica Drenning	1 Year

NELCOME TO THE AGENCY!!!

## 4<sup>TH</sup> QUARTER 2022 NEW HIRES





KELLE GREENE CHILDREN SERVICES – CLERICAL SPECIALIST 10/11/2022



HAYLEE BOCK CHILDREN SERVICES – FELLOWSHIP 11/01/2022