

# 2024

## Sandusky County Child Support Enforcement Agency Annual Report



- Sandusky County Department of Job and Family Services
- **Child Support Enforcement Agency**
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► Mission:

The Sandusky County Child Support Enforcement Agency is committed to providing quality services to families through establishing parentage, establishing child support and medical support, enforcing support orders and collecting and disbursing payments. Our goal is to improve the economic well-being of children who do not live with both parents.



► Overview:

The Sandusky County CSEA provides services to help ensure that children receive the financial and medical support they are legally entitled to and deserve. By working with both parents, the agency seeks to establish support orders and maintain consistent support payments. Research has shown that when support payments are ongoing, noncustodial parents are more involved in the lives of their children, which results in better outcomes for the children.

# CSEA 2024 STATISTICS

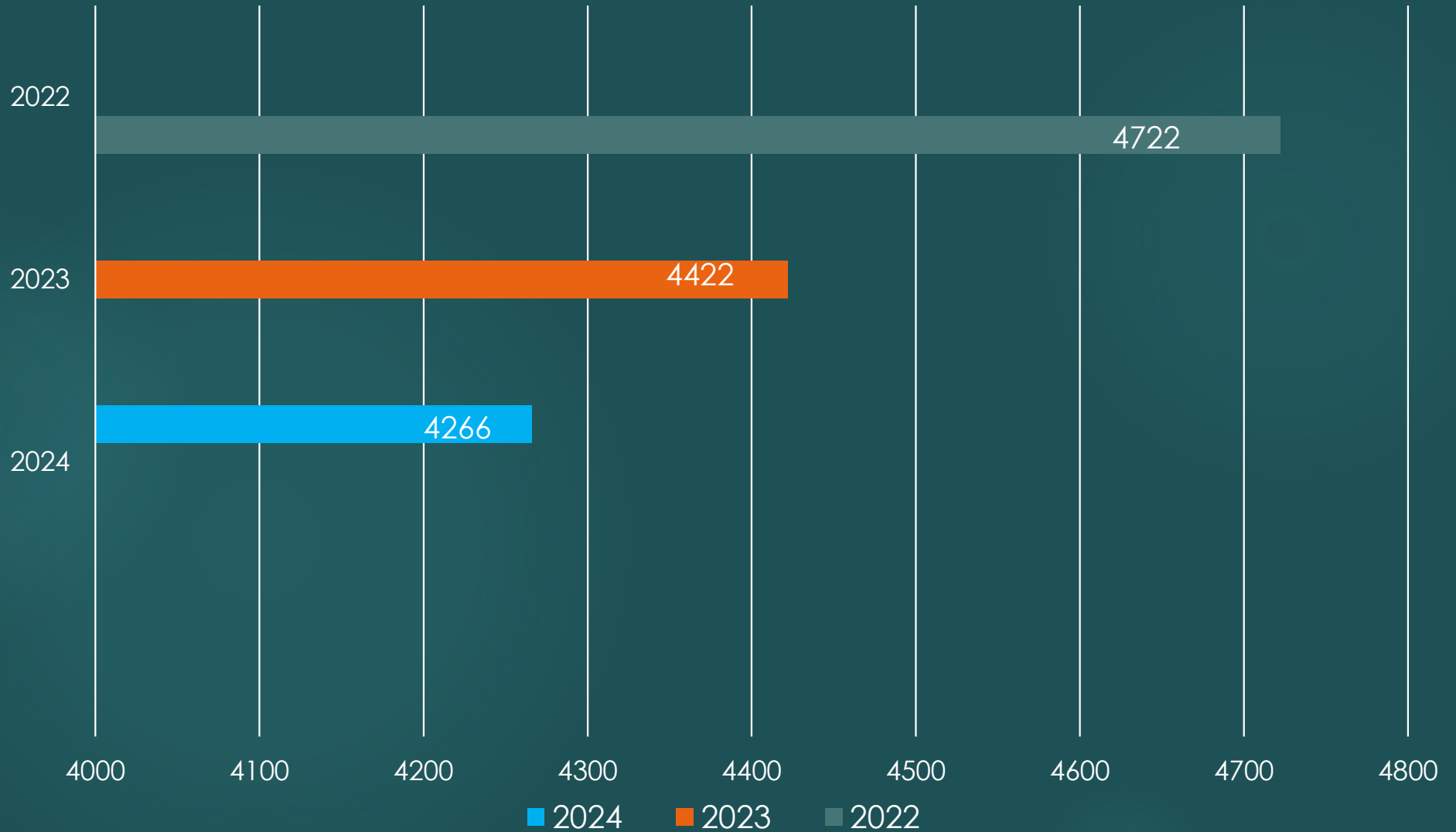
## Sandusky County CSEA



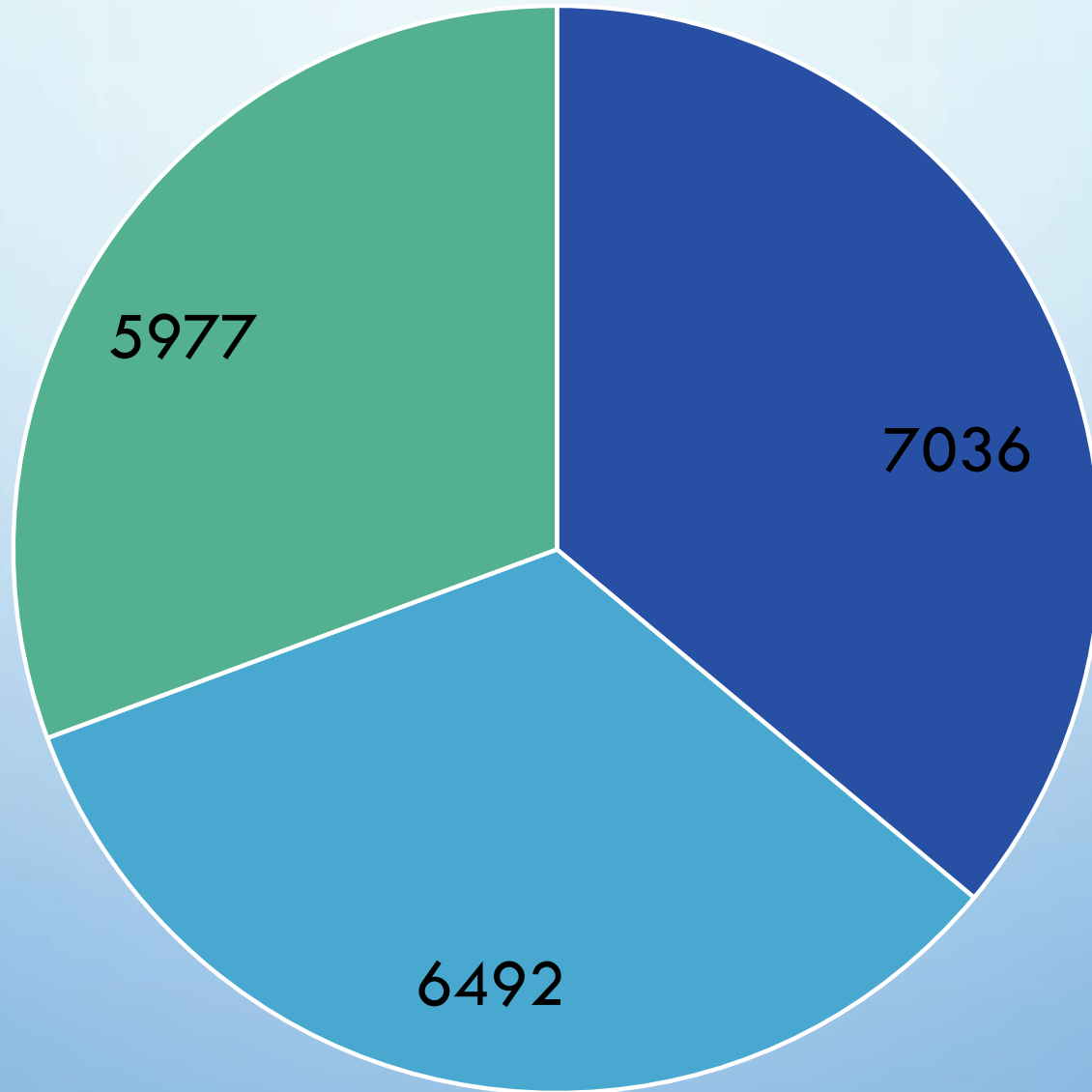
“A person’s a PERSON, no  
matter how SMALL”

~ Dr. Seuss

# Caseload Count



# Phone Calls



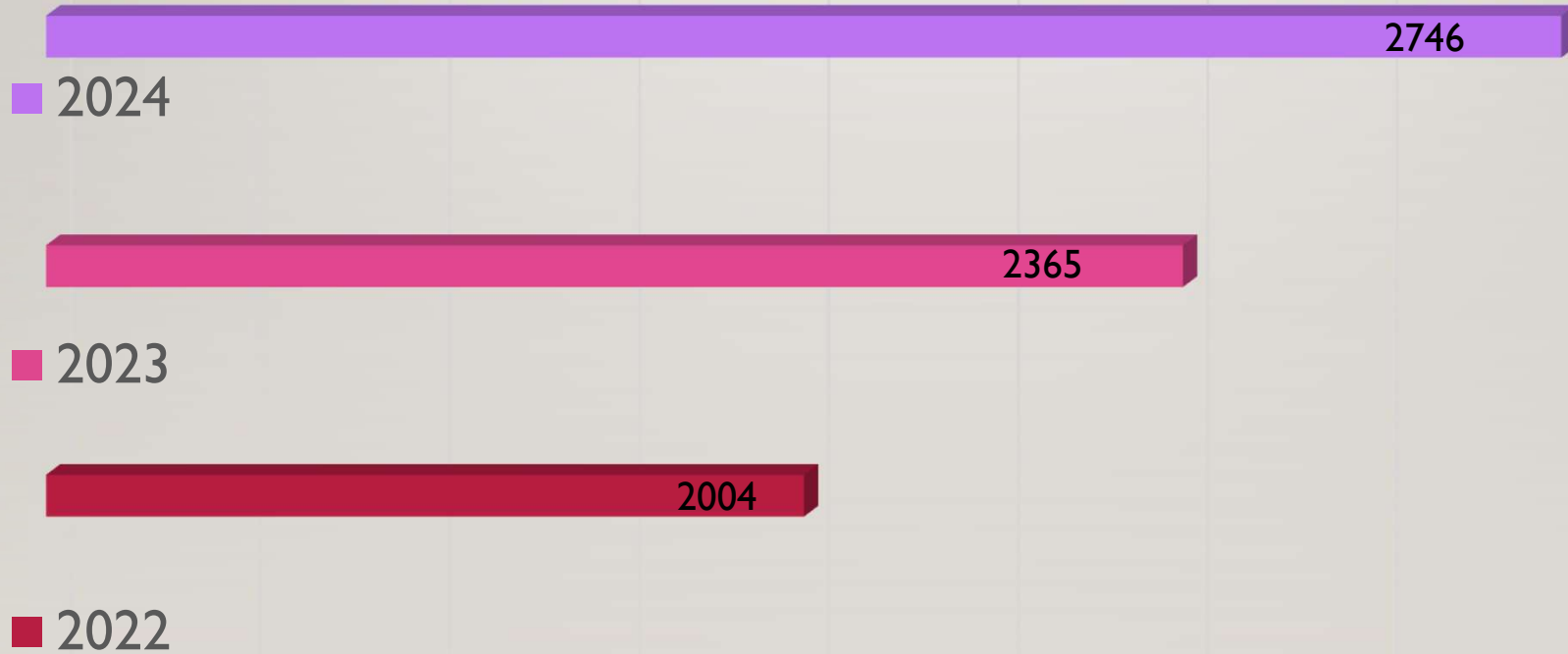
■ 2022

■ 2023

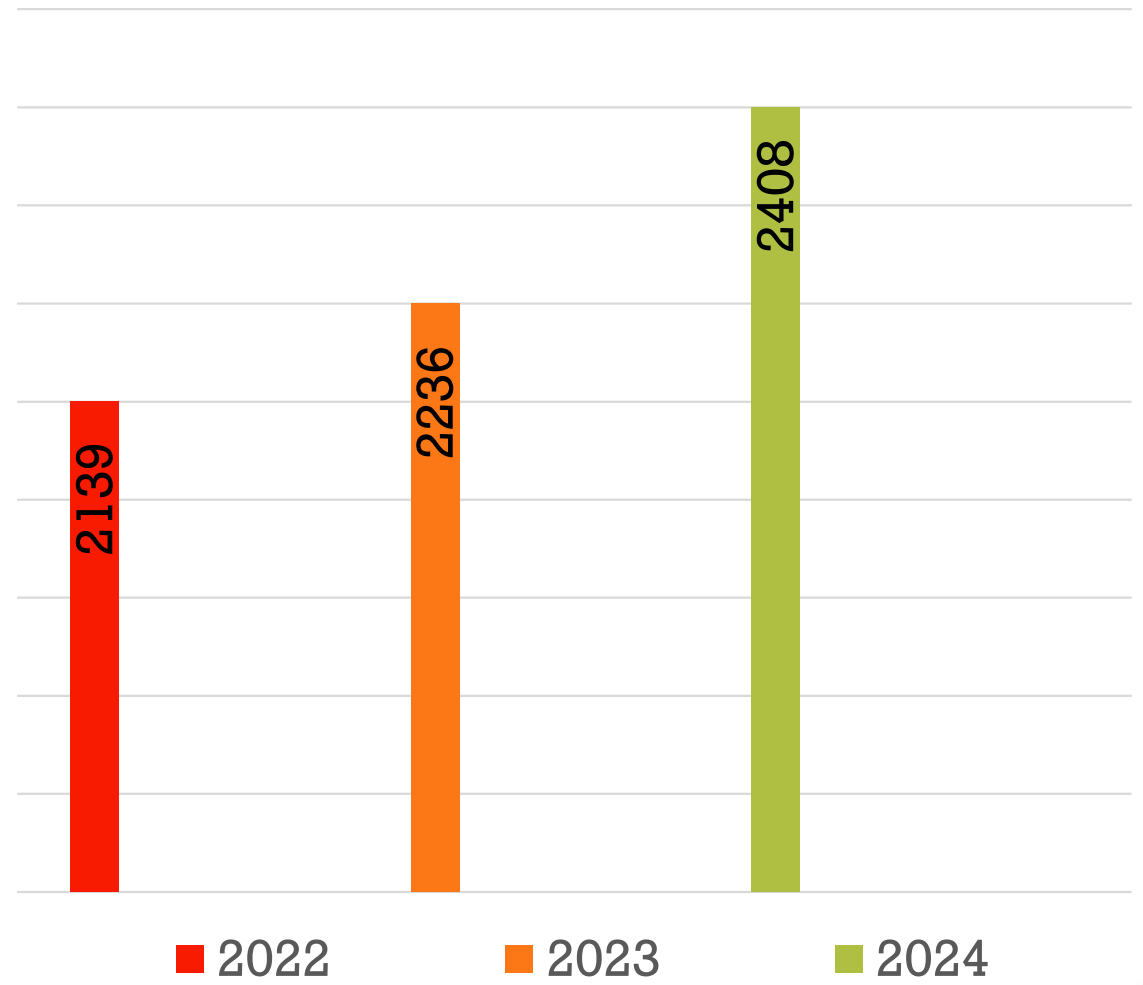
■ 2024

# AGENCY VISITORS

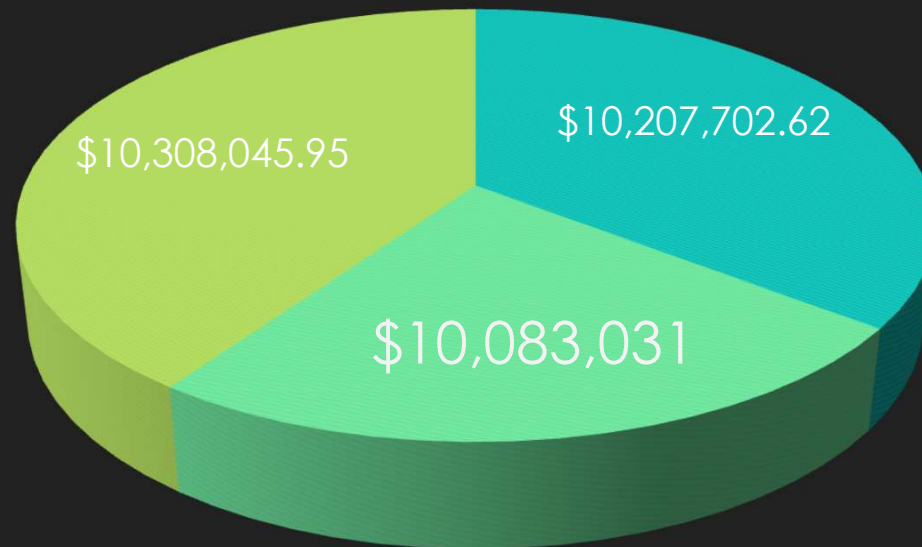
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WEB PORTAL  
MESSAGES



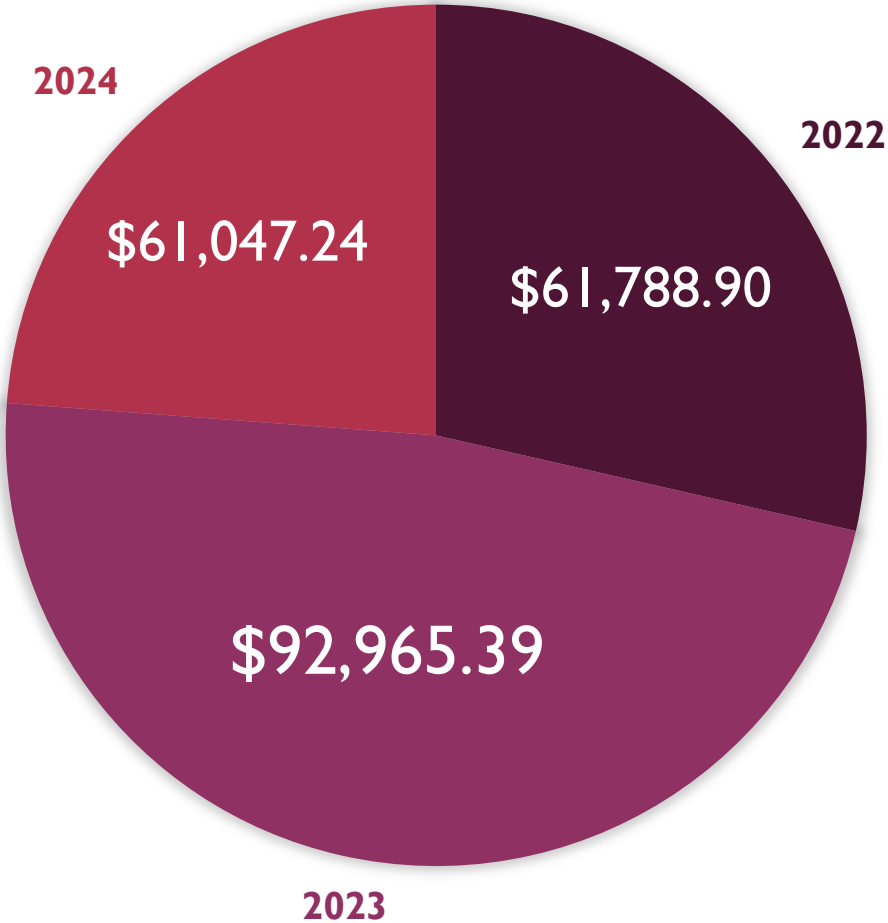
# TOTAL COLLECTIONS

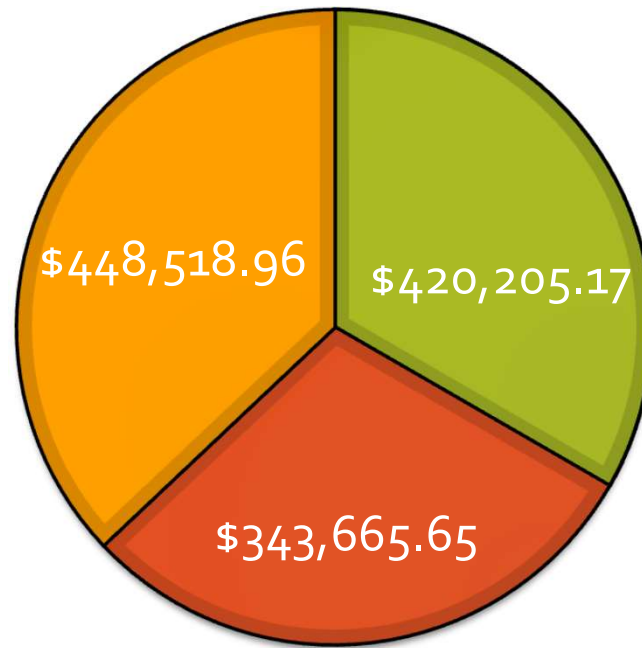


■ 2022 ■ 2023 ■ 2024



# BANK ACCOUNT SEIZURES

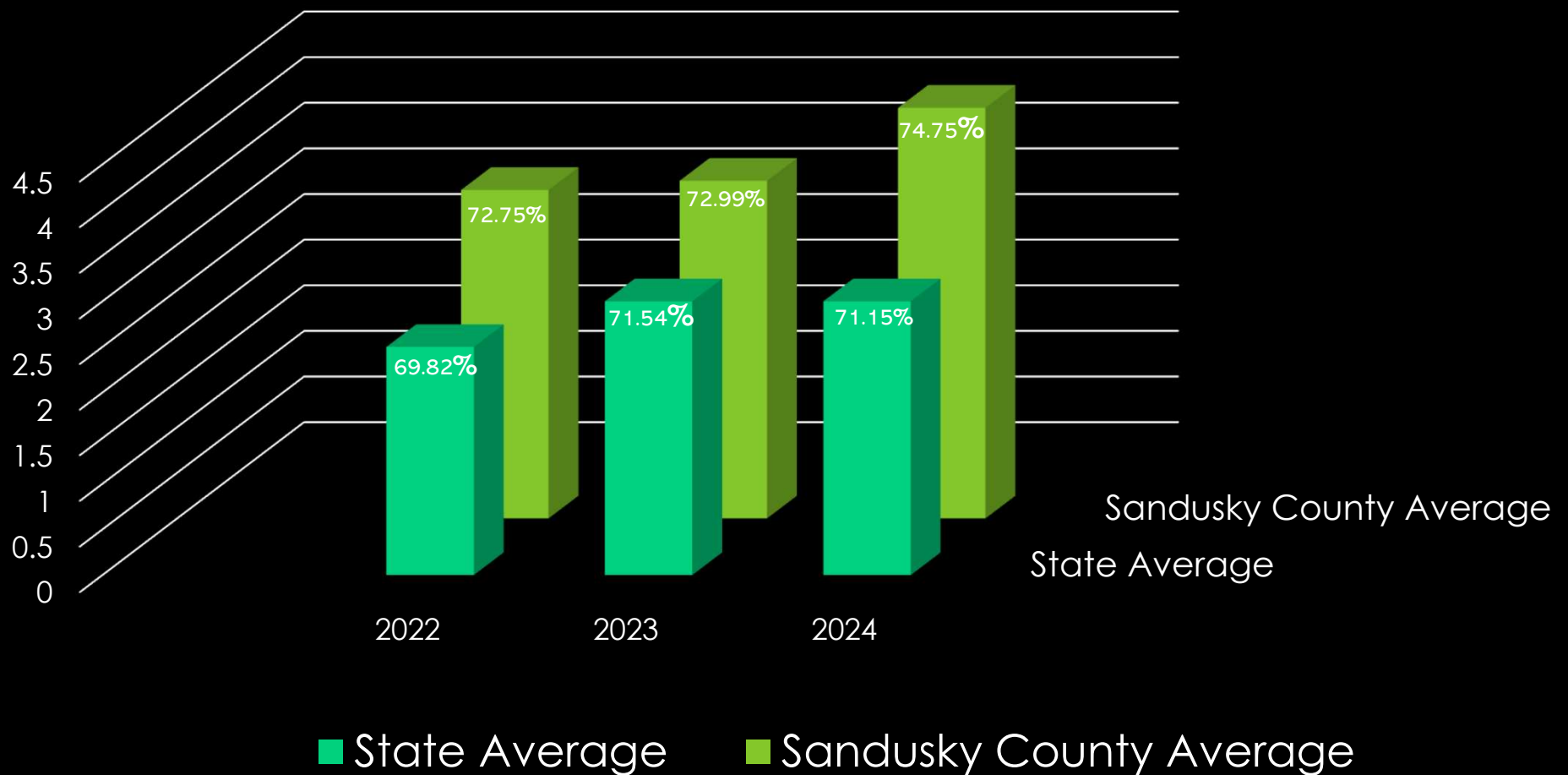




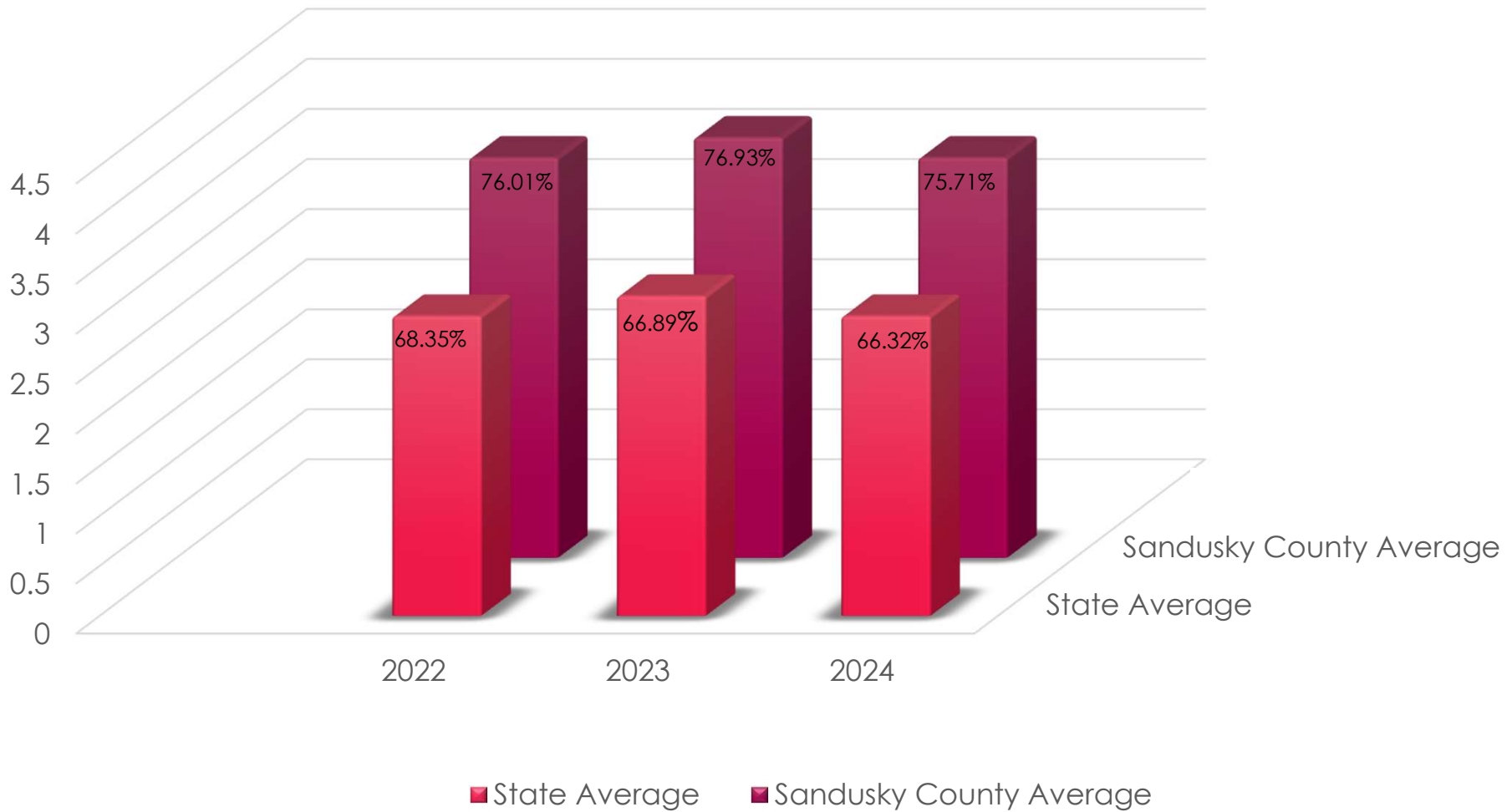
■ 2022 ■ 2023 ■ 2024

# ON SITE COLLECTIONS

# COLLECTIONS ON CURRENT SUPPORT DUE



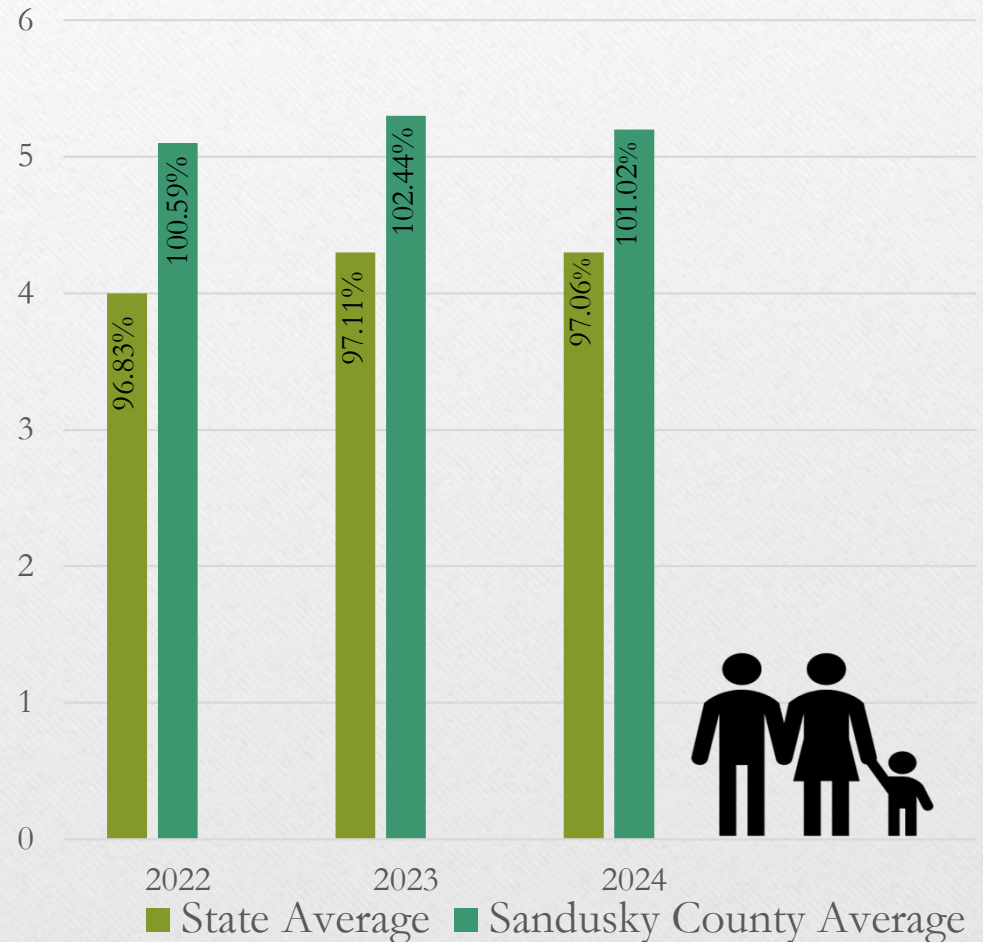
# COLLECTIONS ON PAST DUE SUPPORT



# PATERNITY ESTABLISHMENT PERFORMANCE

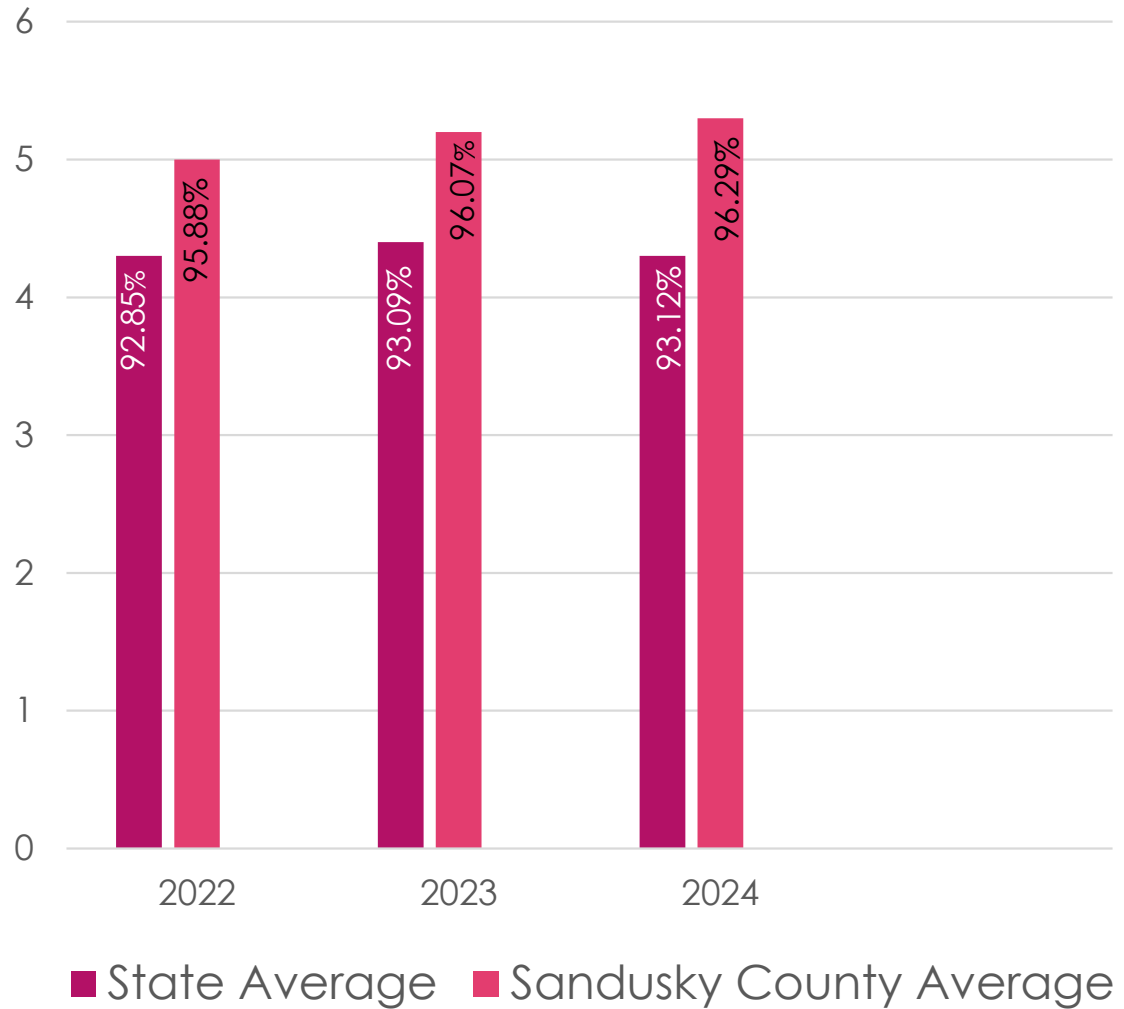
The Sandusky County CSEA facilitated the testing on 41 children and 71 adults in 2024. This resulted in the successful paternity establishment for 38 children.

The averages are obtained by the state or individual county obtaining the number of children born out of wedlock during the noted time period and then comparing it to the amount of successful paternity establishments.



# SUPPORT ESTABLISHMENT PERFORMANCE

Administrative Hearings conducted by Sandusky County CSEA resulted in support orders being established for 49 families in 2024.



# 2024

## Sandusky County CSEA

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### Highlights



### Happenings

“A person's a PERSON, no  
matter how SMALL”

~ Dr. Seuss



## CSEA Employer Event

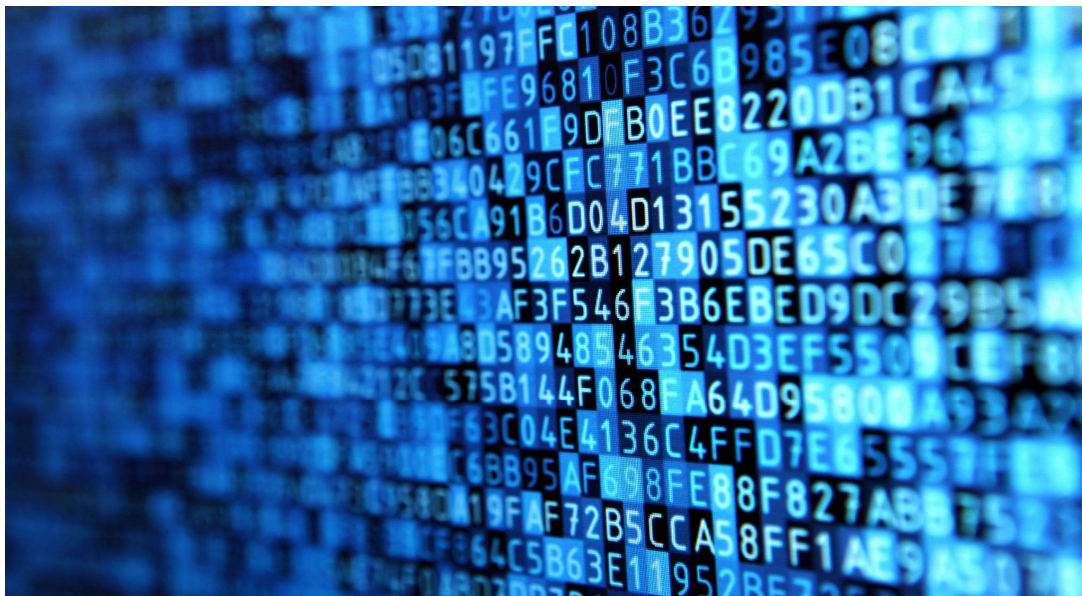


As part of Child Support Awareness Month in August, CSEA held its first-ever employer education event. Several local employers were invited to come learn about the paperwork CSEA sends to them, why it's important and how to properly complete it. Two representatives from one employer were honored for exemplary communication and cooperation with CSEA. It was a very successful event with 25 people in attendance.





- CSEA has some physical files of cases that originated prior to 2005. Scanning these files has become a focus over the last year. Great progress has been made in cleaning up the file room and reducing old cases to digital form.



- In November, the State rolled out an updated version of SETS, the child support case tracking system used by every CSEA in Ohio. This has been in the works for several years. The new version is web based and accessible through the State platform.



Thank you for viewing Sandusky  
County 2024 year in review!

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